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| April |  |
|  | 2023 |
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| --- | --- | --- | --- | --- | --- | --- |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|  |  |  |  |  |  | 1 |
|  |  |  |  |  |  |  |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|  |  |  |  |  |  |  |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|  |  |  |  |  |  |  |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
|  |  |  | **City of Charlotte/Spectrum contract is executed.** |  |  |  |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
|  |  |  | **Process: Spectrum Verifying Access Charlotte Properties** |  |  | **Process: Spectrum Letter Creation** |
| 30 |  |  |  |  |  |  |
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| May |  |
|  | 2023 |
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| --- | --- | --- | --- | --- | --- | --- |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|  | 1 | 2 | 3 | 4 | 5 | 6 |
|  |  |  | **Process: Spectrum Letter Creation** |  |  |  |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|  |  |  | **Process: Spectrum Letter Creation** |  |  |  |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
|  |  |  | **Process: Spectrum Letter Creation** |  |  |  |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
|  |  |  | **Process: Spectrum Letter Creation** |  |  |  |
| 28  **Process: Spectrum Letter Sent to New Customers** | 29 | 30 | 31 |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
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| June |  |
|  | 2023 |
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| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|  |  |  |  | 1 | 2 | 3 |
|  |  |  |  |  |  |  |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|  |  |  |  |  |  |  |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
|  |  |  |  |  |  |  |
| 18  **Process: Spectrum Letter Sent to Existing Customers** | 19 | 20 | 21 | 22  **New Customers: Receive router and modem (48 hrs after request)** | 23 | 24 |
|  |  | **Access Charlotte Activates!** | **New Customers: Spectrum generates “Welcome” email.** |  |  |  |
| 25 | 26 | 27 | 28 | 29 | 30 |  |
|  |  |  |  |  |  |  |
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| July |  |
|  | 2023 |
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| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|  |  |  |  |  |  | 1 |
|  |  |  |  |  |  |  |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|  |  |  | **New Customers: Spectrum generates first check-in email.** |  |  |  |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|  |  |  |  |  |  |  |
| 16 | 17 | 18 | 19  **New Customers: Spectrum generates last check-in email.** | 20 | 21 | 22 |
|  |  |  |  |  |  |  |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
|  |  |  |  |  |  |  |
| 30 | 31 |  |  |  |  |  |
|  |  |  |  |  |  |  |