What's Included



• Connecting two devices to one cable outlet?

If you need to connect a modem and receiver to the same cable outlet, use the included splitter and additional coax cable as shown below. Otherwise, set these parts aside.



For more information visit spectrum.net/splitter

Have Questions?

To learn more about your services, visit **spectrum.net/selfinstallhelp** Didn't find what you're looking for? Call us at **(855) 538-7414**.

Returning equipment?

To avoid additional charges, visit **spectrum.net/equipment-return** to view your options.

Your privacy is important to us. Visit **spectrum.net/termsandconditions** or call **(888) 892-2253** for our legal Terms, Conditions, Policies and other important info.

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Spectrum Internet & WiFi

Self-Installation & Activation Guide





Use the My Spectrum App to guide you through setup

Download and follow an easy-to-use guide



1. Download the App

Scan the QR code or visit **spectrum.net/getappnow** Free on iPhone and Android Download on the App Store Google Play

2. Sign In

If you don't already have a username, select **Create a Username**, and then sign in once complete.

Note: To avoid installation issues, sign in to the **My Spectrum App** before connecting any equipment or starting installation.

3. Install and Activate

Select Set Up Equipment and follow the instructions.

Prefer to install and activate without using the app? Use the instructions on the inside of this guide.

Spectrum



Connect coax cables finger-tight to modem and cable outlet, then plug in the modem.

Connect Modem to WiFi Router

2

Next, connect modem to WiFi Router with the Ethernet cable, then plug in the router.



outlet, see inside panel for help with coax splitter.

Wait for online status light on modem to turn from pulsing to solid blue.



If online light does not turn on, try a different cable outlet.



Wait for light on router to turn to solid blue or pulsing red for 30 seconds, then proceed.



3

Connect Device to WiFi Network

Open WiFi settings on your smartphone, laptop or tablet, select the **Default Network Name** found on your router, then enter the **Password** below it.



4 Activate Modem

Visit spectrum.net/selfinstall and follow onscreen instructions.



To Manage Your Account Get the My Spectrum App

- Customize your WiFi network name and password.
- View, pause and manage your connected devices.
- Make payments, troubleshoot equipment and get support.



Scan the QR code with your smartphone camera or visit **spectrum.net/getappnow**

You are now connected to your WiFi network. Go to step 4 and activate your modem to finish the setup.

Free on iPhone and Android