



## IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

*See below for details*

BLANK LINE HERE

<Date>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

<Address>

<City, State, Zip>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

Dear <Name>,

We are writing to inform you that City of Charlotte – Access Charlotte has signed an agreement with Spectrum to provide the following service, effective<Date>.

- Spectrum Internet® Gig up to 1 Gbps (wireless speeds may vary) with home WiFi equipment, including 1 FREE Modem and Router

Your current billing rate will continue until the first bill after the agreement goes into effect. Your new bill will reflect the services your property management has agreed to with Spectrum, as well as any equipment or services you have outside the agreement.

As a resident of this property, the many benefits of Spectrum Internet, TV, Voice, and Mobile services are available to you. Spectrum may also have the right to exclusively market certain services to this property; Spectrum may not be the exclusive provider of these services at this property, services from other providers may be available.

Call customer service at **1-833-416-0868** to if you have any questions.

Thank you for being a Spectrum Customer.

Sincerely,

Gavin Deakin

Vice President, Spectrum Community Solutions Operations



Save up to 60% on your mobile phone bill<sup>^</sup>

Go to [SpectrumMobile.com/SeeSavings](https://SpectrumMobile.com/SeeSavings) to see how much you could save.

All equipment or services outside the agreement will be an additional charge. INTERNET: Speeds based on wired connection. Actual speeds may vary. TV: Channel and HD programming availability based on level of service. Account credentials may be required to stream some TV content online. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. SPECTRUM MOBILE: Service not available in all areas. Per line activation fee, Spectrum Internet and Auto Pay required. Other restrictions apply. <sup>^</sup>Savings based on single-line comparison of unlimited plans among major nat'l carriers as of 08/2022: prepaid excl: data usage limits vary by carrier. Reduced speeds after 20 GB of usage per line. All trademarks are the property of their respective owners. ©2023 Charter Communications.